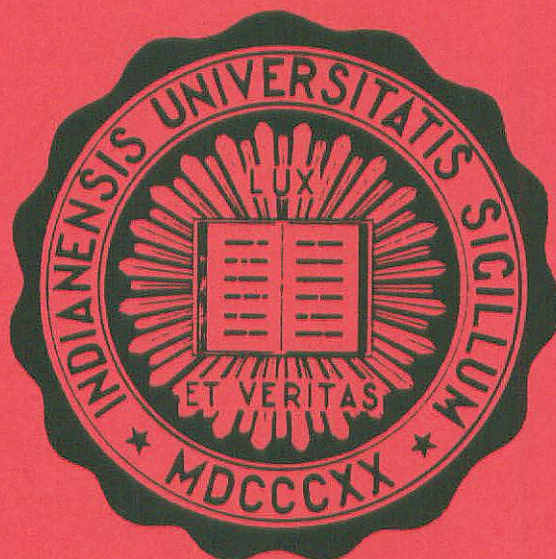


CONFIDENTIAL
1993

Interorganizational Study

Institute for Social Research
Indiana University



THE INDIANAPOLIS NETWORK
MENTAL HEALTH STUDY

CASE NUMBER:	_ _ _ _ _ _ _ _ _
INTERVIEW:	_____
DATE: (M/D/Y)	_ _ _ _ _ _ _ _ _
PLACE:	_____

FOR OFFICE USE ONLY	
DATE (M/D/Y)	
CODED:	_ _ _ _ _ _ _ _ _
CHECKED:	_ _ _ _ _ _ _ _ _

**1993 INDIANAPOLIS NETWORK MENTAL HEALTH STUDY
INTER-ORGANIZATIONAL STUDY INTERVIEW SCHEDULE**

INTRODUCTION

START TIME: _____ **AM/PM**

INTERVIEWER READ:

This interview contains questions about you, your work in this organization, and the services available in Indianapolis for people with serious mental illness.

We are interested in understanding how you see your patients, their needs, and how the system works in the greater Indianapolis area. We are also interested in your opinions about a number of related issues.

Before we begin, I want to remind you that everything you tell me will be kept in strictest confidence. No one outside the project staff will have access to anything you say.

We are interested in group profiles for our statistical analyses and neither you nor your organization will be identified by name in any reports or discussions coming from this project. So, feel free to be candid.

Here is an Informed Consent sheet. This is a legal document that guarantees the confidentiality of your responses ... please look it over and let me know when you're done. The pink sheet is for us and the white sheet is for your files. **INTERVIEWER HAND
CONSENT FORM TO R ... HAVE R SIGN BOTH FORMS**

Okay, let's get started....

SECTION A: BACKGROUND INFORMATION

I'd like to start out by getting some background information on you and your organization...

WRITE IN AND LEAVE CODES BLANK

A1. What is your job title in this organization?

_____ | | | |

A2. What do you actually do in your job ... what are some of your main duties?

_____ | | | |

A3. What do you regard as your major or primary field of training?

- Medicine.....01
- Nursing.....02
- Psychology.....03
- Social Work.....04
- Counseling.....05
- Education.....06
- Law.....07
- Public Administration.....08
- Business.....09
- Theology.....10
- None.....11

Other (SPECIFY) _____ | | | |

A4. What do you consider to be your main occupation?

_____ | | | |

A5. How long have you been a (R's occupational title) ? RECORD NUMBER AND CIRCLE UNITS; LEAVE CODES BLANK

_____ (MONTHS/YEARS)

| | | | |

A6. About what percentage of your working week do you spend in this setting?

_____|_____|_____|_____| Percent

IF NOT 100% ASK: Where else do you work? FOR EACH ASK: What percent of your working week is spent there?

Where (Job Title/Organization) Percent

_____|_____|_____|_____|
_____|_____|_____|_____|

(INTERVIEWER: MAKE SURE PERCENTS FOR ALL JOBS R MENTIONS SUM TO 100)

A7. How long have you worked in this organization? RECORD NUMBER AND CIRCLE UNITS; LEAVE CODES BLANK

_____ (DAYS/WEEKS/MONTHS/YEARS)

_____|_____|_____|_____|

A8. Are you employed full-time, part-time or as a volunteer?

- FULL-TIME...1
PART-TIME...2
VOLUNTEER...3
DK/RF/NA....9

A9. What is the highest level of formal education that you have attained? READ RESPONSE CATEGORIES IF NECESSARY; LEAVE CODE BLANK

- SOME HIGH SCHOOL...01
HIGH SCHOOL GRADUATE...02
VOCATIONAL TRAINING(SPECIFY: _____)...03
SOME COLLEGE(WITH NO DEGREE)...04
SOME COLLEGE(WITH DEGREE) (SPECIFY: _____)...05
COLLEGE DEGREE (BA,BS)...06
MASTERS DEGREE (SPECIFY _____)...07
DOCTORAL DEGREE (SPECIFY: _____)...08
M.D....09
LAW DEGREE...10

_____|_____|

A10. Do you belong to any professional associations or unions?

- YES...1
NO.....(SKIP TO A11)...2
DK/RF/NA..(SKIP TO A11)...9

A10a. What are the names of these organizations? **AFTER RECORDING NAMES OF ALL ORGANIZATIONS ASK:** How active are you in (ORGANIZATION NAME) ? Would you say you are very active, somewhat active, or not very active?
REPEAT FOR ALL ORGANIZATIONS LISTED; (LEAVE CODES BLANK)

	ORGANIZATION NAME	HOW ACTIVE				DK/ RF/ NA
		VA	SA	NVA	NA	
1.	_____	1	2	3	9	_ _ _
2.	_____	1	2	3	9	_ _ _
3.	_____	1	2	3	9	_ _ _
4.	_____	1	2	3	9	_ _ _
5.	_____	1	2	3	9	_ _ _
6.	_____	1	2	3	9	_ _ _

A11. Do you serve on the Advisory Board or Board of Directors of any group or organization that is responsible for mental health program planning, fund raising or service delivery in Indianapolis, Marion County or the State of Indiana?

YES.....1
 NO.....(SKIP TO A12)...2
 DK/RF/NA..(SKIP TO A12)...9

A11a. What are the names of these organizations? **AFTER RECORDING NAMES OF ALL ORGANIZATIONS ASK:** How active are you in (ORGANIZATION NAME) ? Would you say you are very active, somewhat active, or not very active? **REPEAT FOR ALL ORGANIZATIONS LISTED: (LEAVE CODES BLANK)**

ORGANIZATION NAME	HOW ACTIVE				DK/ RF/ NA
	VA	SA	NVA		
1. _____	1	2	3	9	_ _ _
2. _____	1	2	3	9	_ _ _
3. _____	1	2	3	9	_ _ _
4. _____	1	2	3	9	_ _ _
5. _____	1	2	3	9	_ _ _
6. _____	1	2	3	9	_ _ _

A12. Now, I'd like to ask you a bit about your work conditions...

Is your organization's caseload:

Never too heavy.....1
 Seldom too heavy.....2
 Sometimes too heavy.....3
 Often too heavy.....4
 Almost always too heavy...5
 DK/RF/NA.....9

Here is a card to help you with your responses to the next set of questions....

HAND CARD A

A13. Tell me how often you (READ ITEM A BELOW) ? Would you say very often, sometimes, not very often, or never?
REPEAT FOR ITEMS B AND C.

	VO	S	NVO	NEV	DK/ RF/ NA
a. find that you can depend on the people you work with	1	2	3	4	9
b. find your work hampered by lack of adequate staff	1	2	3	4	9
c. find your work hampered by lack of adequate resources	1	2	3	4	9

A14. Using the same responses, tell me how often you participate in (READ ITEM A BELOW) ? Would you say very often, sometimes, not very often, or never? REPEAT FOR ITEMS B-C.

	VO	S	NVO	NEV	DK/ RF/ NA
a. Personnel matters like hiring, firing, promotion, and pay	1	2	3	4	9
b. Approval of budgets or allocation of services	1	2	3	4	9
c. Adoption of new policies, programs and goals	1	2	3	4	9
e. Establishing joint or cooperative programs with other organizations	1	2	3	4	9
f. Referring clients for service to other agencies	1	2	3	4	9
g. Making the final decision to accept or reject a client	1	2	3	4	9

A15. Tell me how satisfied you are with each of the following aspects of your job. Again, I have a card to help you with responses.

HAND CARD B

Are you very satisfied, satisfied, mixed, dissatisfied, or very dissatisfied with (READ ITEM A BELOW) ? REPEAT FOR ITEMS B-J

	VS	S	M	D	VD	DK/ RF/ NA
a. The amount of job security you have	1	2	3	4	5	9
b. The amount of pay and fringe benefits you receive	1	2	3	4	5	9
c. The amount of personal growth and development you get doing your job	1	2	3	4	5	9
d. The clients you deal with in this job	1	2	3	4	5	9
e. The people you work with in this job	1	2	3	4	5	9
f. The feeling of worthwhile accomplishment you get from doing this job	1	2	3	4	5	9
g. The amount of independent thought and action you can exercise in your job	1	2	3	4	5	9
h. The chance to help other people while at work	1	2	3	4	5	9
i. The amount of challenge in this job	1	2	3	4	5	9
j. Overall, how satisfied are you working at this job	1	2	3	4	5	9

A16. Here is another card to help you with your next responses. Please tell me whether you strongly agree, agree, are mixed, disagree or strongly disagree with the following statements:

HAND CARD C

	SA	A	M	D	SD	DK/ RF/ NA
a. Many of the rules and procedures here make doing a good job difficult.	1	2	3	4	5	9
b. I sometimes feel my job is meaningless.	1	2	3	4	5	9
c. I like doing the things I do at work.	1	2	3	4	5	9
d. I have too much to do at work.	1	2	3	4	5	9
e. I feel a sense of pride in doing my job.	1	2	3	4	5	9
f. I have too much paperwork.	1	2	3	4	5	9
g. I feel emotionally drained from my work.	1	2	3	4	5	9
h. I feel very frustrated by my job.	1	2	3	4	5	9

A17. In this section, we are interested in how you see the work going on in this organization. These are your opinions about the work going on here. When we refer to "the staff" we mean everyone who works here. Continue to use Card C for the responses. Tell me how strongly you agree or disagree with the following statements. **READ ITEMS BELOW**

	SA	A	M	D	SD	DK/ RF/ NA
a. Staff find the work here interesting and challenging	1	2	3	4	5	9
b. The work atmosphere around here is impersonal	1	2	3	4	5	9
c. Staff seem to just be putting in time in this program	1	2	3	4	5	9
d. Things are pretty disorganized around here	1	2	3	4	5	9
e. The details of assigned responsibilities are well explained to the staff	1	2	3	4	5	9
f. Staff feel comfortable working through work-related concerns	1	2	3	4	5	9
g. Group spirit is poor around here	1	2	3	4	5	9
h. Staff don't look to each other for support in this program	1	2	3	4	5	9
i. Supervisors compliment staff on a job well done	1	2	3	4	5	9
j. Supervisors tend to criticize the staff	1	2	3	4	5	9
k. Supervisors expect far too much from the staff	1	2	3	4	5	9
l. Supervisors really stand up for staff	1	2	3	4	5	9

SECTION B: ORGANIZATIONAL CONTACT AND EXPERIENCE WITH THE SERIOUSLY MENTALLY ILL

Now we'd like to ask you some questions about the work that your organization does with people with serious mental illness in Indianapolis. **PROBE:** Persons with a serious mental illness exhibit a major mental disorder characterized by severity, persistence of disability, and dependency of indefinite duration. Their capacity to function in such primary aspects of life as self-care, interpersonal relationships, work or schooling has been severely impaired for at least one year.

B1. Does your organization provide direct services to clients?

- YES.....1
- NO.....(SKIP TO B2)....2
- DK/RF/NA..(SKIP TO B2)....9

B1a. Does your organization provide direct services to seriously mentally ill persons?

- YES.....1
- NO.....2
- DK/RF/NA...9

B2. How often does your organization assist people in filing emergency detention **PROBE:** (ED/72 HOUR HOLD) petitions?

- Often.....1
- Occasionally.....2
- Rarely.....3
- Never.....(SKIP TO B3)....4
- DK/NA/RF.....(SKIP TO B3)....9

B2a. Which staff member is responsible most frequently for providing this service? I only need the person's position, not their name.

INTERVIEWER: RECORD POSITION VERBATIM

POSITION

CODE

_____	_ _ _
_____	_ _ _
_____	_ _ _
_____	_ _ _

B2b. What other staff members deal with or assist people in filing these petitions? Again, I only need their positions.

INTERVIEWER: RECORD POSITION VERBATIM

POSITION	CODE
_____	_ _ _
_____	_ _ _
_____	_ _ _
_____	_ _ _

B3. Does your organization provide any type of services to people who have been detained on an emergency detention order?

PROBE: ED/72 hour hold order?

- Yes.....1
- No.....(SKIP TO B4).....5
- DK/RF/NA.....(SKIP TO B4).....9

B3a. What services does your organization provide to people who have been detained on an emergency detention order? (INTERVIEWER: RECORD VERBATIM; LEAVE CODES BLANK)

1ST: |_|_|_| 2ND: |_|_|_| 3RD: |_|_|_|

B4. Next, I am going to describe some conflicts that organizations sometimes have in the course of their experience with people with serious mental illness. Would you tell me which of the following responses best describes your experiences in the last six months?

How often have you had (READ ITEM A BELOW) ... very often, sometimes, not very often, or never? REPEAT FOR ITEMS B-G

HAND CARD A

	VO	S	NVO	NEV	DK/ RF/ NA
a. Conflict with these clients	1	2	3	4	9
b. Conflict with families or friends of clients	1	2	3	4	9
c. Conflict with government agencies or personnel regarding these clients	1	2	3	4	9
d. Conflict with colleagues <u>inside</u> your organization about these clients	1	2	3	4	9
e. Conflict with colleagues <u>outside</u> your organization regarding these clients	1	2	3	4	9
f. Conflict with your Board of Directors or supervisors about these clients	1	2	3	4	9
g. Conflict with other service providers about these clients	1	2	3	4	9

B5. Next, of the clients with serious mental illness that you've seen over the last six months, how typical would you say each of the following characteristics is: very typical, somewhat typical or not typical: **READ ITEM A; REPEAT FOR ITEMS B-K**

HAND CARD D

	VT	ST	NT	DK/ RF/ NA
a. Client "acts out" PROBE: fighting, hostility, or other inappropriate behavior	1	2	3	9
b. Client is cooperative	1	2	3	9
c. Client has severe symptoms	1	2	3	9
d. Client is well-educated	1	2	3	9
e. Client has stable employment	1	2	3	9
f. Client is not on psychiatric medication	1	2	3	9
g. Client has family support	1	2	3	9
h. Client is socially isolated	1	2	3	9
i. Client lacks social skills	1	2	3	9
k. Client needs many services	1	2	3	9

SECTION C: MENTAL HEALTH NEEDS AND SERVICES

In this next section we are going to ask about the needs of people with serious mental illness and relevant services available in the greater Indianapolis area. First....

HAND CARD E

- C1. a) How much of a need do you think this population has for each of the following services? Would you say the need is high, moderate, or low?
- b) How many people who need this help in Indianapolis are getting it--most, some, or only a few?
- c) How would you rate the overall quality of this service in Indianapolis--very good, adequate, or poor?

	NEED				GETTING				QUALITY			
	HI	MO	LO	NA	MOS	SOM	FEW	NA	VG	AD	PO	NA
a. assistance in getting and keeping housing (e.g. supervised housing)	1	2	3	9	1	2	3	9	1	2	3	9
b. assistance in getting or keeping work or employment (e.g. vocational training sheltered workshop)	1	2	3	9	1	2	3	9	1	2	3	9
c. Monitoring their medication	1	2	3	9	1	2	3	9	1	2	3	9
d. Crisis intervention and outpatient services	1	2	3	9	1	2	3	9	1	2	3	9
e. Welfare, social security, or food stamps benefits	1	2	3	9	1	2	3	9	1	2	3	9
f. Training or care programs to help them with tasks of daily living, planning their daily activities, taking care of personal hygiene, etc.	1	2	3	9	1	2	3	9	1	2	3	9

- a) How much of a need do you think this population has for each of the following services?
Would you say the need is high, moderate, or low?
- b) How many people who need this help in Indianapolis are getting it--most, some, or only a few?
- c) How would you rate the overall quality of this service in Indianapolis--very good, adequate, or poor?

	NEED				GETTING				QUALITY			
	HI	MO	LO	NA	MOS	SOM	FEW	NA	VG	AD	PO	NA
g. Transportation	1	2	3	9	1	2	3	9	1	2	3	9
h. In-patient services	1	2	3	9	1	2	3	9	1	2	3	9
i. Opportunities for recreational or social activities	1	2	3	9	1	2	3	9	1	2	3	9
j. Case management or outreach services to the home or on the streets	1	2	3	9	1	2	3	9	1	2	3	9
k. Continuous or integrated services	1	2	3	9	1	2	3	9	1	2	3	9
l. Getting adequate amounts of food and clean clothing	1	2	3	9	1	2	3	9	1	2	3	9
m. Alcohol or drug services	1	2	3	9	1	2	3	9	1	2	3	9
n. Family psychoeducation	1	2	3	9	1	2	3	9	1	2	3	9
o. Peer support	1	2	3	9	1	2	3	9	1	2	3	9
p. Support for their family and friends, like support groups	1	2	3	9	1	2	3	9	1	2	3	9
q. Taking care of children or any other people for whom they have responsibility, like elderly parents	1	2	3	9	1	2	3	9	1	2	3	9
r. HIV/AIDS services and education	1	2	3	9	1	2	3	9	1	2	3	9

C2. Do you think there are gaps in the social services available to the seriously mentally ill in the greater Indianapolis area? Would you say there are (READ RESPONSE CATEGORIES) ?

- No gaps.....(SKIP TO C3).....1
- A few gaps but the essentials are covered...2
- Many gaps in service.....3
- DK/RF/NA.....(SKIP TO C3).....9

C2a. Now I'm going to read a list of possible reasons for gaps in services for the seriously mentally ill in Indianapolis. Tell me yes or no for each possible reason.

	YES	NO	DK/ NA
a. Poor interagency coordination	1	2	9
b. Proper programs are not available	1	2	9
c. Institutional care is not available	1	2	9
d. Changes in the seriously mentally ill population	1	2	9
e. People do not know about current programs	1	2	9
f. Geographical gaps in services	1	2	9
g. Too many overlapping services	1	2	9
h. Population served is too narrow	1	2	9
i. Lack of commitment by the county, city and state to quality service	1	2	9
j. No one program is comprehensive enough	1	2	9
k. Lack of funds	1	2	9
l. Political problems	1	2	9
m. There is a narrow definition of client need	1	2	9
n. Laws do not apply to all situations	1	2	9
o. Need for more religious emphasis	1	2	9
p. What other gaps are there? (SPECIFY)			

C3. Now I am going to read some possible changes that people have suggested would improve services for the seriously mentally ill in Indianapolis. Tell me whether you would support the following changes.

	YES	NO	DK/ RF/ NA
a. Create high security nursing facilities for violent individuals who do not respond to treatment	1	2	9
b. Create specialized programs for people with serious mental illness who have other kinds of problems like substance abuse or homelessness	1	2	9
c. Have the funds "follow" the client rather than be distributed to organizations	1	2	9
d. Create programs for consumer education	1	2	9
d. Raise a targeted tax to improve the level of funding	1	2	9
e. Tailor services to the particular individual's set of problems rather than fit them into standard programs	1	2	9
f. Move away from treatment in agencies to care in the community using integrated treatment teams	1	2	9
g. Use legal means to increase the number and placement of group homes in Indianapolis	1	2	9

C4. Now I'd like to ask you some questions about interagency integration. Use the responses on Card C.

HAND CARD C

	SA	A	M	D	SD	NA
a. The complexity of the mental health problems in this community requires an integrated interagency approach	1	2	3	4	5	9
b. Mental health service organizations can accomplish much more by working together than by working separately	1	2	3	4	5	9
c. People with serious mental illness receive more comprehensive services and treatment when agencies coordinate their actions	1	2	3	4	5	9
d. Interagency coordination prevents clients with serious mental illness from falling through the cracks in the service delivery system	1	2	3	4	5	9
e. Mandated service coordination is imposed by outsiders who are insensitive to the needs of participants	1	2	3	4	5	9
f. My professional values differ so much from those of other organizations' staff that we have difficulty working effectively together	1	2	3	4	5	9
g. My experiences in working with other mental health agencies are largely positive	1	2	3	4	5	9
h. The specialized nature of each agency's seriously mentally ill clients means that interagency collaboration cannot be effective	1	2	3	4	5	9

	SA	A	M	D	SD	NA
i. In working with other agencies, my agency is expected to give up too much of its independence	1	2	3	4	5	9
j. Radically different professional philosophies among mental health agencies prevent them from working well together	1	2	3	4	5	9
k. Most mental health professionals have a strong desire to increase interagency integration	1	2	3	4	5	9

C5. I am going to read a series of statements regarding involuntary civil commitment laws and procedures. Tell me whether you agree or disagree with each of the following statements. Continue to use Card C.

	SA	A	M	D	SD	DK/ RF/ NA
a. The involuntary commitment of people with mental illness serves important functions for society.	1	2	3	4	5	9
b. Involuntary commitment is an effective mechanism for helping people with mental problems through a crisis.	1	2	3	4	5	9
c. Committing people involuntarily violates their inherent individual rights.	1	2	3	4	5	9
d. Legal procedures for involuntary commitment should be maintained and continued.	1	2	3	4	5	9
e. Involuntary commitment is simply a legally sanctioned procedure for controlling disturbing behavior or undesirable people.	1	2	3	4	5	9
f. Society benefits more than the person who is committed.	1	2	3	4	5	9
g. The families of people who are committed benefit more than the person who is committed.	1	2	3	4	5	9

	SA	A	M	D	SD	DK/ RF/ NA
h. The individual who is committed seldom benefits from being involuntarily committed.	1	2	3	4	5	9

C6. Now, I would like to get your opinion about mental health programs and the decision to close Central State Hospital. I am going to read a series of statements. Tell me how strongly you agree or disagree with each statement. Here's a card to help you answer (HAND R CARD F)

HAND CARD F

	SA	A	D	SD	DK	RF														
a. First, programs for the mentally ill should be a high priority for state government funding.	1	2	5	7	8	9														
b. The decision to close Central State Hospital was a good one.	1	2	5	7	8	9														
c. What is the main reason why you think that the decision to close Central State Hospital was made? (RECORD VERBATIM)	<hr/> <hr/> <hr/> <hr/> <hr/>																			
	<table border="0"> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> </table>																			
d. The next statement is, I am very committed to programs to assist the mentally ill.	1	2	5	7	8	9														

	SA	A	D	SD	DK	RF
e. The people who are released from Central State Hospital will probably end up living on the streets of Indianapolis.	1	2	5	7	8	9
f. The problems at Central State Hospital should be fixed so that it can stay open.	1	2	5	7	8	9
g. The quality of the lives of the people discharged from Central State Hospital will be better if they are treated in the community.	1	2	5	7	8	9
h. The medical care for the people discharged from Central State Hospital will improve if they are treated in the community.	1	2	5	7	8	9
i. The state should provide help (for example, in the form of financial support for hiring helpers) to the family or other caregivers of the mentally ill adults discharged from Central State Hospital.	1	2	5	7	8	9
j. I would support a tax increase specifically targeted to help with the community-based programs for the people discharged from Central State Hospital.	1	2	5	7	8	9
k. I would oppose having a group home for these mentally ill people in my neighborhood.	1	2	5	7	8	9
l. Overall, people from Central State Hospital will be better off being cared for in the community.	1	2	5	7	8	9
m. My organization supports the closing of Central State Hospital.	1	2	5	7	8	9
n. My organization is prepared to provide assistance to patients leaving Central State Hospital.	1	2	5	7	8	9

SECTION D: SOCIAL NETWORKS

One of the things we are interested in is how resources, like information, clients and funds, flow through the set of agencies in Indianapolis. We get at this through a series of lists in which we ask you to answer **as a representative of your organization**. Here's a list of **organizations** in Indianapolis that may provide a variety of services for people with serious mental illness. **HAND R ORGANIZATION BOOKLET**

D1. The first list asks you to indicate whether your organization **sends clients to or receives clients from** these other agencies. You do not need to check every organization, just those that you send clients to or receive clients from. **PAUSE TO LET R COMPLETE THE LIST**

D2. On the next page of the booklet, we would like to know whether your organization **sends resources (funds, personnel) to or receives resources from** these other agencies. Again you need not check every organization. **PAUSE TO LET R COMPLETE THE LIST**

D3. On the next page of the booklet, we would like to know whether your organization **sends information to or receives information from** these other agencies for coordination, control, planning, or evaluation purposes. Again, just check those that you send information to or receive information from. **PAUSE TO LET R COMPLETE THE LIST**

D4. Now we would like you to check the agencies that have a reputation for **providing quality services** to the seriously mentally ill. **PAUSE TO LET R COMPLETE THE LIST**

D5. Next we would like you to check the agencies whose services **are easily accessible** to the seriously mentally ill when they need them. **PAUSE TO LET R COMPLETE THE LIST**

D6. Finally, we would like you to check the names of those agencies that have a **strong commitment** to meeting the needs of the seriously mentally ill.

PAUSE TO LET R COMPLETE THE LIST; TAKE THE BOOKLET BACK FROM R

Thank you.

SECTION E: SERVICES AND ATTITUDES IN THE INDIANAPOLIS AREA

E1. Here are some statements that may apply to the greater Indianapolis area. Here's Card C again to help you with your responses. Tell me whether you strongly agree, agree, are mixed, disagree or strongly disagree with the following statements:

HAND CARD C

	SA	A	M	D	SD	DK/ RF/ NA
a. The agencies in this area that serve the mentally ill work very well together	1	2	3	4	5	9
b. One of the problems in this area is that agencies are constantly fighting with one another	1	2	3	4	5	9
c. There are a lot of agencies that are supposed to assist the mentally ill, the problem is they all have conflicting rules and requirements	1	2	3	4	5	9
d. Services for the mentally ill are well coordinated in this area	1	2	3	4	5	9
e. The <u>political</u> leadership of this area is very committed to programs to assist the mentally ill	1	2	3	4	5	9
f. The <u>medical</u> leadership of this area is very committed to programs to assist the mentally ill	1	2	3	4	5	9
g. Mental health practitioners in this area are very committed to programs to assist the mentally ill	1	2	3	4	5	9
h. One of the <u>problems</u> in this area is the shortage of mental health professionals	1	2	3	4	5	9

	SA	A	M	D	SD	DK/ RF/ NA
i. Business leaders in this area care very little about the problems of the mentally ill	1	2	3	4	5	9
j. Public opinion in this area strongly favors programs for the mentally ill	1	2	3	4	5	9
k. Landlords in this area do not want to rent to mentally ill people	1	2	3	4	5	9
l. There are not enough funds available for programs for the mentally ill	1	2	3	4	5	9
m. Job discrimination <u>is not</u> a problem for the mentally ill in this area	1	2	3	4	5	9
n. A halfway house for former mental patients would be readily accepted by neighborhood residents in Indianapolis	1	2	3	4	5	9
o. The decision to deinstitutionalize the treatment of severe and chronic mental illness was a good one	1	2	3	4	5	9
p. The current system of hospitalization cannot provide the necessary in-patient treatment for the severely and chronically mentally ill	1	2	3	4	5	9
q. In this area, it is easy for the mentally ill to find transportation to jobs, social activities and the like.	1	2	3	4	5	9
r. My experiences in working with other mental health agencies are largely positive.	1	2	3	4	5	9

The next few questions focus on issues involving persons with serious mental illness in Indianapolis who also have AIDS or who are HIV infected. (INTERVIEWER: DEFINE AIDS AS "ACQUIRED IMMUNE DEFICIENCY SYNDROME" AND HIV VIRUS AS "HUMAN IMMUNODEFICIENCY VIRUS")

E2. Tell me whether you strongly agree, agree, are mixed, disagree or strongly disagree for each of the following statements. Continue using Card C for your responses.

HAND CARD C

	SA	A	M	D	SD	NA/ RF/ DK
a. Few people who are HIV infected and seriously mentally ill are receiving appropriate mental health services.	1	2	3	4	5	9
b. Adequate services are provided for the seriously mentally ill who are HIV infected in mental health care organizations.	1	2	3	4	5	9
c. Treatment and services provided for people with serious mental illness who are HIV infected are best handled in mental health organizations.	1	2	3	4	5	9
d. The primary burden for helping those who are HIV infected and are seriously mentally ill falls upon private or charitable organizations, such as the Damien Center.	1	2	3	4	5	9
e. The treatment of HIV/AIDS is a growing problem for mental health professionals.	1	2	3	4	5	9
f. Mental health centers are well prepared to provide services to people with serious mental illness who are also HIV infected.	1	2	3	4	5	9
g. Specialty AIDS care organizations try to avoid working with the seriously mentally ill who are also HIV infected.	1	2	3	4	5	9

	SA	A	M	D	SD	NA/ RF/ DK
h. AIDS organizations provide adequate services for the seriously mentally ill who are HIV infected.	1	2	3	4	5	9
i. More controls should be placed on people who have serious mental illness and are HIV infected to reduce their risk of passing on the disease.	1	2	3	4	5	9
j. People who are HIV infected are responsible for their condition.	1	2	3	4	5	9
k. The gay community should take responsibility for caring for HIV infected people, including those who are also seriously mentally ill.	1	2	3	4	5	9
l. Knowing a person's HIV status is critical for treating people with serious mental illness effectively.	1	2	3	4	5	9
m. There should be mandatory testing for HIV infection for people with serious mental illness.	1	2	3	4	5	9
n. Mental health agencies and AIDS care providers work well together in this area.	1	2	3	4	5	9
o. Professional values among AIDS care and mental health care providers differ dramatically, making working together very difficult.	1	2	3	4	5	9
p. Mental health and AIDS care providers rarely coordinate in making treatment decisions for people with serious mental illness who are also HIV infected.	1	2	3	4	5	9
q. The specialized nature of mental health and AIDS care services means that interagency collaboration cannot be effective.	1	2	3	4	5	9
r. Different administrative rules in mental health and AIDS care organizations are major obstacles to effective service integration.	1	2	3	4	5	9

E3. Now, I will read some statements about services for victims of sexual assault in this area. Continue to use Card C for your responses.

	SA	A	M	D	SD	DK/ RF/ NA
a. There are adequate mental health services for victims of sexual assault in Indianapolis.	1	2	3	4	5	9
b. Generally speaking, mental health agencies do a good job responding to the needs of people who have been victims of sexual assault.	1	2	3	4	5	9
c. Most of the mental health organizations in this area are poorly prepared to deal with victims of sexual assault.	1	2	3	4	5	9
d. Sexual assault often is not taken seriously by mental health professionals in this area.	1	2	3	4	5	9
e. Mental health professionals are committed to serving the needs of sexual assault victims.	1	2	3	4	5	9
f. Improving services for victims of sexual assault is a top priority of mental health organizations in Indianapolis.	1	2	3	4	5	9
g. Interagency coordination would greatly enhance the ability of mental health organizations to respond to clients who have been sexually assaulted.	1	2	3	4	5	9

E4. The next few questions will focus on the role of criminal justice and legal organizations with regard to persons with serious mental illness. How well do each of the following groups, in the course of their jobs, deal with persons with serious mental illness? Would you say excellent, good, fair or poor? **INTERVIEWER: HAND R CARD G**

HAND CARD G

	E	G	F	P	DK/ RF/ NA
a. Police Officers	1	2	3	4	9
b. Officers from the Department of Correction	1	2	3	4	9
c. Sheriff's Department Officers	1	2	3	4	9
d. Lawyers	1	2	3	4	9
e. Judges	1	2	3	4	9

E5. How well do each of the following groups work with mental health organizations in dealing with the problems of seriously mentally ill persons? **USE SAME RESPONSE CARD**

	E	G	F	P	DK/ RF/ NA
a. Police Officers	1	2	3	4	9
b. Officers from the Department of Correction	1	2	3	4	9
c. Sheriff's Department Officers	1	2	3	4	9
d. Lawyers	1	2	3	4	9
e. Judges	1	2	3	4	9

E6. Next, I will read some statements about the relationships among mental health care organizations and criminal justice or legal organizations. Tell me whether you strongly agree, agree, are mixed, disagree or strongly disagree with each statement.

HAND CARD C

	SA	A	M	D	SD	DK/ RF/ NA
a. Most mental health professionals and criminal justice or legal professionals disagree in their basic approach to dealing with people with serious mental illness.	1	2	3	4	5	9
b. Mental health care and criminal justice or legal organizations are seldom in conflict over handling cases involving seriously mentally ill persons.	1	2	3	4	5	9
c. Staff at mental health care organizations do not understand the duties of the police and courts with regard to seriously mentally ill persons.	1	2	3	4	5	9
d. Most staff of criminal justice or legal organizations think that mental health care organizations help criminals "beat the rap" in court.	1	2	3	4	5	9
e. Staff at mental health care organizations have little sympathy for the difficulties that face the police and courts in dealing with persons with serious mental illness.	1	2	3	4	5	9

SECTION F: ATTITUDES AND OPINIONS ABOUT MENTAL ILLNESS

In this section, I will be asking you about your attitudes and opinions about mental illness, diagnosis and treatment in general.

F1. First, tell me whether you agree or disagree with each of the following statements. Continue to use Card C for your responses.

HAND CARD C

	SA	A	M	D	SD	DK/ RF/ NA
a. People with a mental illness have an illness like any other illness	1	2	3	4	5	9
b. No one can really do anything to solve a mental patient's problems	1	2	3	4	5	9
c. People with mental illnesses cause their own problems	1	2	3	4	5	9
d. Mental patients are no more dangerous than the average citizen	1	2	3	4	5	9
e. People with mental illnesses could control their behavior and symptoms if they wanted to	1	2	3	4	5	9

F2. Now I tell me whether you think people in Indianapolis agree or disagree with the following statements. Continue using Card C

	SA	A	M	D	SD	DK/ RF/ NA
a. Most people would willingly accept a former mental patient as a friend.	1	2	3	4	5	9
b. Most people believe that a person who has been in a mental hospital is just as intelligent as the average person.	1	2	3	4	5	9
c. Most people believe that a former mental patient is just as trustworthy as the average citizen.	1	2	3	4	5	9
d. Most people would accept a fully recovered former mental patient as a teacher of young children in a public school.	1	2	3	4	5	9
e. Most people feel that entering a mental hospital is a sign of personal failure.	1	2	3	4	5	9
f. Most employers will pass over the application of a former mental patient in favor of another applicant.	1	2	3	4	5	9
g. Most people in my community would treat a former mental patient just as they would treat anyone.	1	2	3	4	5	9
h. Once they know a person was in a mental hospital, most people will take his opinions less seriously	1	2	3	4	5	9

F3. Now, I am going to read you a list of possible causes of mental illness. Tell me how important you think each is in causing mental illness ... very important, somewhat important, not too important or not at all important? Here's a card to help you with your responses.

HAND CARD H

	VI	SI	NTI	NAA	DK/ RF/ NA
a. an imbalance of chemicals in the body or brain	1	2	3	4	9
b. inheriting a gene that causes a mental disturbance	1	2	3	4	9
c. having parents who are in-consistent in the way they treat their children	1	2	3	4	9
d. having too much social pressure on them	1	2	3	4	9
e. fate or luck PROBE: Things just happen to people	1	2	3	4	9
f. excessive use of drugs or alcohol	1	2	3	4	9
g. the will of God	1	2	3	4	9

SECTION G: SOCIODEMOGRAPHICS

In this final section we would like some background information for comparison purposes across organizations and professionals.

INTERVIEWER RECORD

G1. SEX

MALE.....1
FEMALE...2

G2. What is your current marital status?

Single.....1
Married.....2
Cohabiting with partner.....3
Divorced or separated.....4
Widowed.....5
RF.....9

G3. How old are you?

 YEARS

G4. What do you consider to be your racial group?

White, Non-Hispanic.....01
Black/African American.....02
Asian.....03
Hispanic.....04
Other (Specify: _____)....08
DK/RF/NA.....09

G5. Within what range does your **personal yearly income** fall? We are not interested in the exact amount...just a ballpark figure. Here's a card to help you out...you can just tell me the number.

HAND CARD I

BELOW \$4,999.....01
BETWEEN \$5,000 AND \$9,999.....02
BETWEEN \$10,000 AND \$14,999...03
BETWEEN \$15,000 AND \$19,000...04
BETWEEN \$20,000 AND \$24,999...05
BETWEEN \$25,000 AND \$29,999...06
BETWEEN \$30,000 AND \$39,000...07
BETWEEN \$40,000 AND \$49,999...08
BETWEEN \$50,000 AND \$59,999...09
BETWEEN \$60,000 AND \$69,999...10
BETWEEN \$70,000 AND \$79,999...11
\$80,000 AND ABOVE.....12

G6. What about your yearly household income? Again, you can just use the responses on the card.

HAND CARD I

BELOW \$4,999.....	01
BETWEEN \$5,000 AND \$9,999.....	02
BETWEEN \$10,000 AND \$14,999....	03
BETWEEN \$15,000 AND \$19,000....	04
BETWEEN \$20,000 AND \$24,999....	05
BETWEEN \$25,000 AND \$29,999....	06
BETWEEN \$30,000 AND \$39,000....	07
BETWEEN \$40,000 AND \$49,999....	08
BETWEEN \$50,000 AND \$59,999....	09
BETWEEN \$60,000 AND \$69,999....	10
BETWEEN \$70,000 AND \$79,999....	11
\$80,000 AND ABOVE.....	12

G7. Do you have a religious preference ... are you Catholic, Protestant, Jewish, some other religion or no religion?

Catholic... (SKIP TO G8)	01
Jewish..... (ASK G7a)	02
Protestant... (ASK G7b)	03
Other (SPECIFY: _____)	04
None..... (SKIP TO G10)	05

G7a. Are you:

Reformed.....	1
Conservative...	2
Orthodox.....	3
SKIP TO G8	

G7b. Can you tell me what specific denomination that is?

BAPTIST

American Baptist Association.....	01
American Baptist Churches.....	02
National Baptist Convention of America..	03
National Baptist Convention, USA, Inc...	04
Southern Baptist Convention.....	05
Other Baptist (Specify _____)	06
Baptist, Don't know which.....	09

METHODIST

African Methodist Episcopal Church.....	11
African Methodist Episcopal Zion.....	12
United Methodist Church.....	13
Other Methodist Church (Specify: _____)	14
Methodist, Don't know which.....	19

LUTHERAN

Evangelical Lutheran (formerly American Lutheran Church or Lutheran Church of America.....	21
Lutheran Church- Missouri Synod.....	22
Wisconsin Evangelical Lutheran Synod....	23
Other Lutheran Churches (SPECIFY: _____).....	24
Lutheran, Don't know which.....	29

PRESBYTERIAN

Presbyterian Church in the U.S.....	31
United Presbyterian Church in the U.S. of America.....	32
Other Presbyterian Churches (SPECIFY: _____).....	33
Presbyterian, Don't know which.....	39

EPISCOPAL CHURCH.....41

LATTER DAY SAINTS, MORMONS.....51

CHRISTIAN SCIENTIST.....52

FUNDAMENTALIST

Assemblies of God.....	61
Church of Christ (NOT United COC).....	62
Church of Christ, Evangelical.....	63
Church of God.....	64
Church or God in Christ (or in Christ Holiness).....	65
Church of the Nazarene.....	66
Evangelical.....	67
Jehovah's Witness.....	68
Pentecostal Church (or Assembly) of God.	69
The Salvation Army.....	70
Seventh Day Adventists.....	71
United Pentecostal Church.....	72

LIBERAL

Friends, Quakers.....	81
Congregationalists, United Church of Christ (Not Ch. of Christ).....	82
Unitarian/ Universalist.....	83

CHRISTIAN (NO OTHER DENOMINATION SPECIFIED)..91

OTHER (SPECIFY): _____..94

NO DENOMINATION GIVEN OR NON-DENOMINATIONAL
CHURCH.....93

DK/RF/NA.....97

ASK ALL:

G8. How strong a (**ENTER NAME OF RELIGION HERE**) are you? Would you call yourself a very strong (**NAME CURRENTLY**), a strong (**NAME**), a moderate (**NAME**), or not so strong a (**NAME**)? **(CIRCLE)**

- VERY STRONG.....1
- STRONG.....2
- MODERATE.....3
- NOT SO STRONG...4
- DK/RF/NA.....9

G9. How often do you attend religious services?

- Never.....0
- Less than once a year.....1
- About once or twice a year.....2
- Several times a year.....3
- About once a month.....4
- 2-3 times a month.....5
- Nearly every week.....6
- Every week.....7
- Several items a week.....8
- DK/RF/NA.....9

G10. Finally, we are interested in what types of groups or organizations you may belong to. Here's a list of some different types. Tell me if you belong to any of the following, and if so, what they are, and how involved you are....very active, somewhat active, or not very active.

HAND CARD J

ORGANIZATION TYPE	MEMBER?		HOW ACTIVE?			DK/ RF/ NA	
	Y	N	VA	SA	NV		
a. Service organizations or clubs	1	2					
1. _____			1	2	3	9	_ _ _
2. _____			1	2	3	9	_ _ _
3. _____			1	2	3	9	_ _ _

	Y	N	VA	SA	NV	DK/ RF/ NA	
b. Veterans organizations							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
c. Political groups or clubs							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
d. Sports groups							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
e. Youth groups							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
f. Hobby or garden clubs							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
g. School fraternities or sororities							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _
h. Ethnic or racial groups							
1. _____	1	2	1	2	3	9	_ _ _ _
2. _____			1	2	3	9	_ _ _ _

i. Literary or art discussion groups **PROBE:** Including the zoo, museums and the symphony

Y N

DK/
RF/
NA

1 2 VA SA NV

1. _____

1 2 3 9 | | | |

2. _____

1 2 3 9 | | | |

3. _____

1 2 3 9 | | | |

j. Church or religious affiliated groups **PROBE:** Sunday school, choir, Bible study etc.

1 2

1. _____

1 2 3 9 | | | |

2. _____

1 2 3 9 | | | |

3. _____

1 2 3 9 | | | |

k. Neighborhood or block Associations

1 2

1. _____

1 2 3 9 | | | |

l. What others might I have missed?

1 2

1. _____

1 2 3 9 | | | |

2. _____

1 2 3 9 | | | |

RECORD END TIME: _____ AM/PM

OK, that's the end. Thanks for all your help ! ! !

May I have your name and telephone number just in case my office wants to make sure that I conducted this interview.

RESPONDENT'S NAME: _____

NUMBER: _____

Here's a business card, please do not hesitate to contact us if you have any questions.

**INTERVIEWER: BE SURE TO PICK UP AGENCY
ADMINISTRATOR/DIRECTOR QUESTIONNAIRE !**

INTERVIEWER OBSERVATIONS (TO BE COMPLETED AFTER THE INTERVIEW)

CALCULATE TOTAL TIME OF INTERVIEW: |_|_|_|_| minutes

Interviewer thumbnail sketch. Use the space below to describe the interview situation and anything that will help us understand the respondent and his or her living situation. Include information about others present and their effect on the interview

Rate the validity of the interview INFORMATION:

- GOOD-- No evidence of any inaccuracy.....1
- SOMEWHAT O.K. -- suspect some minor inconsistencies.....2
- FAIR - some minor inconsistencies obvious.....3
- SOMEWHAT POOR - suspect some major inconsistencies.....4
- EXTREMELY POOR - major inaccuracies evident.....5

Please estimate the respondent's understanding of the interview:

- No difficulty.....1
- Just a little.....2
- A fair amount.....3
- Much difficulty.....4

How cooperative was this respondent?

- Very cooperative.....1
- Fairly cooperative.....2
- Not too cooperative.....3
- Openly hostile.....4



INDIANA UNIVERSITY

INSTITUTE OF SOCIAL RESEARCH
1022 East Third Street
Bloomington, Indiana 47405
(812) 855-8984
FAX: (812) 855-2818

INDIANAPOLIS NETWORK MENTAL HEALTH STUDY
Interorganizational Network Survey

INFORMED CONSENT

We are presently conducting a comprehensive study of services for the severely mentally ill entitled "The Indianapolis Network Mental Health Study." We invite you to participate in one part of this study, the survey of interorganizational networks of service providers and agencies that are the focus of this study. We are interested in how practitioners in organizations in the mental health care sector in Indianapolis assist or do not assist you in serving those who come to your organization for services. This research is important for understanding service gaps, perceived problems, and the types of professional networks prove to be the most useful in providing comprehensive and efficacious care. The results of this study may benefit the agency, its clients, and you by providing a better understanding of these patterns of exchange.

The results of this survey will be kept strictly confidential and known only to me and members of the project staff. Agencies and their representative participants will be referred to only an identification number in a computer file. This information will not be discussed with anyone outside of the project staff, and no person or organization will be identified by name under any circumstance. All information will be stored in a locked file cabinet. Participants will receive a report summarizing the results of the study.

We are asking you to participate in this survey and to consent to being interviewed by an interviewer from Indiana University. The interviewer will ask you about organizations your agency has contact or consults with in the course of providing services to people with serious mental illness in the greater Indianapolis area. He/She will also ask you about your experiences in working with seriously mentally ill persons and your opinions regarding such things as the availability and quality of services in this area.

Your participation in this study is strictly voluntary and you and other participants may withdraw at any time without prejudice. We do not want you to experience any discomfort and you do not have to answer any questions that make you feel uncomfortable. The interview will take between 1 hour and 1 hour and fifteen minutes, depending on how much you have to say. If, at any time, you have questions regarding this survey or the larger study, please feel free to contact Professor Pescosolido or her staff at the address above or call (812) 855-6256 or 855-8985.

If you are willing to participate in this survey, please sign this consent form and return the pink copy to the interviewer and keep the white copy for your records.

Sincerely,

Bernice A. Pescosolido, Ph.D.
Project Director and
Associate Professor

Eric R. Wright, M.A.
Field Director

Cher Jamison, Ph.D.
Project Manager

Participant's Signature

Participant's Printed Name



INDIANA UNIVERSITY

INSTITUTE OF SOCIAL RESEARCH
1022 East Third Street
Bloomington, Indiana 47405
(812) 855-8984
FAX: (812) 855-2818

INDIANAPOLIS NETWORK MENTAL HEALTH STUDY
Interorganizational Network Survey

INFORMED CONSENT

We are presently conducting a comprehensive study of services for the severely mentally ill entitled "The Indianapolis Network Mental Health Study." We invite you to participate in one part of this study, the survey of interorganizational networks of service providers and agencies that are the focus of this study. We are interested in how practitioners in organizations in the mental health care sector in Indianapolis assist or do not assist you in serving those who come to your organization for services. This research is important for understanding service gaps, perceived problems, and the types of professional networks prove to be the most useful in providing comprehensive and efficacious care. The results of this study may benefit the agency, its clients, and you by providing a better understanding of these patterns of exchange.

The results of this survey will be kept strictly confidential and known only to me and members of the project staff. Agencies and their representative participants will be referred to only an identification number in a computer file. This information will not be discussed with anyone outside of the project staff, and no person or organization will be identified by name under any circumstance. All information will be stored in a locked file cabinet. Participants will receive a report summarizing the results of the study.

We are asking you to participate in this survey and to consent to being interviewed by an interviewer from Indiana University. The interviewer will ask you about organizations your agency has contact or consults with in the course of providing services to people with serious mental illness in the greater Indianapolis area. He/She will also ask you about your experiences in working with seriously mentally ill persons and your opinions regarding such things as the availability and quality of services in this area.

Your participation in this study is strictly voluntary and you and other participants may withdraw at any time without prejudice. We do not want you to experience any discomfort and you do not have to answer any questions that make you feel uncomfortable. The interview will take between 1 hour and 1 hour and fifteen minutes, depending on how much you have to say. If, at any time, you have questions regarding this survey or the larger study, please feel free to contact Professor Pescosolido or her staff at the address above or call (812) 855-6256 or 855-8985.

If you are willing to participate in this survey, please sign this consent form and return the pink copy to the interviewer and keep the white copy for your records.

Sincerely,

Bernice A. Pescosolido, Ph.D.
Project Director and
Associate Professor

Eric R. Wright, M.A.
Field Director

Cher Jamison, Ph.D.
Project Manager

Participant's Signature

Participant's Printed Name